





# **BOOKING TERMS**

A booking constitutes a legal contract. Your deposit, which is non-refundable, will
hold your reservation only until 28 days before your intended arrival.
Your booking will only be confirmed on receipt of your final payment.
Should full payment not be received by the due date, we reserve the right to
re-let the pitch.

NO REMINDERS ARE SENT when your balance is due.

- Pitches/Holiday Homes are allocated according to availability and may not be changed on arrival.
- · There will be an admin charge for an alteration to a booking.
- Refunds are not made under any circumstances. If we are unable to re-sell a cancelled booking, you are liable not only to lose your deposit but also are liable to pay the balance. To protect yourself, we strongly advise you to take out independent Holiday Insurance.
- Little Kings Holiday Park is a family Park and we do not accept bookings from all male or female parties of young people.
- We reserve the right to terminate or decline the booking of any guest/s who in the sole opinion of the management is likely to or actually causes interference to the general comfort of other guests. In the event, such person/s will be required to vacate the site and no refunds will be made.
- While every effort is made to comply with information given in our brochure, we reserve the right to alter, amend, cancel or postpone any facility shown at our discretion.
- Guests use Little Kings Holiday Park at their own risk. We will not accept responsibility for any loss or damage to personal property or personal injury.
- The site is protected by a security barrier. To let yourself onto the site you will need a barrier card issued for a charge of £20 which is returned in full when the barrier card is returned to us.

## For the benefit of all visitors,

- the following general rules apply to all guests and visitors...
- Electricity supply is limited to 10A. The use of household domestic appliances, e.g. fan convectors, chip fryers, etc, is strictly forbidden (only low power appliances are permitted).
- Little Kings Tavern and site shop are open daily in peak season only. Please check when booking your holiday.
- For health and hygiene reasons, any clothes or nappies must be washed only in the laundry area provided. Disposable nappies and sanitary wear should be wrapped before putting in bins. A baby-changing table is provided in the family room.
- · Litter must be placed in the bins provided.
- For safety reasons there is a 5mph speed limit on site. Anyone abusing this will be asked to leave.
- BBQs guests must use the BBQ bricks provided for any BBQs. Please also note STRICTLY NO CAMP FIRES on site.
- We ask your co-operation in quietening the site down by 10.00pm.

#### Children's Play Area, Games Rooms and Pool

- The children's areas are there to provide entertainment for the children and children under 12 must be accompanied by an adult. No dogs, glasses or cans are allowed in these areas.
- Bikes are allowed on site roads, but at no time should be ridden past the gates onto the entrance and driveway.
- At all times it is the responsibility of parent/guardians to ensure the safety of their children whilst on site. No child or children should be left alone on site at any time.
- All ball games must be restricted to the recreation area at the bottom of the Camping Field.
- There is a 10.00pm curfew on both play areas in order to ensure peace and quiet for those who wish to retire early and you are asked to adhere to this without fail. Failure to do so could result in a request to leave the site.
- To comply with Health & Safety Regulations, children under 15 are not allowed in the pool without a parent or guardian. Large inflatables and body boards are forbidden in the pool. Swimming nappies, where appropriate, must be worn.

#### Dogs and Pets

 Dogs should be exercised in the designated walk area, should be on a lead at all times and under no circumstance left unattended. All dogs must wear a collar with an identity tag indicating name and address.

- Should any dog foul in the Park it is the responsibility of the owner to clean it up (dog bins are provided on site for this purpose). Failure to clean up after your dog will result in a request to leave the site.
- We require the name(s) and breed(s) of your dog(s) at the time of booking. Maximum of 2 dogs allowed per outfit.
- With the exception of guide dogs, no dogs are allowed in any facilities (e.g. shop, bar, pool, shower blocks etc.)
- Any owner whose dog or other pet is considered by management to constitute a nuisance or danger to other guests will be required to remove said pet from the site.
- Whilst dogs are allowed on the Park, we regret no animals are allowed in any Holiday Homes.

#### Holiday Homes and Cottage

- Please note that our prices are FULLY INCLUSIVE of VAT, Gas, Electricity, use of our Heated Covered Swimming Pool and Games Room.
- · Cots and highchairs are available for hire.
- Some Holiday Homes are fitted with Wheelchair ramps but please note that doorways and corridors are narrower than in standard households please contact us for full details.
- All Holiday Homes are equipped with TV, microwave, toaster, crockery, cutlery, cooking utensils, linen, pillows and duvets, but you will need to provide your own towels, tea towels etc. Deluxe models also have video/DVD. For a full list of Cottage equipment, please see our website or telephone us for details.
- The Holiday Home/Cottage must not be occupied by more than the number of people stated on the tariff at any time.
- Only persons named on the booking form will be accepted and any alterations to the party named must be confirmed prior to your arrival.
- The Holiday Home/Cottage must be left in the same clean and tidy condition as it
  was at the commencement of the holiday.
- Holiday Home/Cottage occupants are not to cause annoyance to other occupants of Little Kings Holiday Park by noise at night.
- Cars may be driven on the park service road for loading and unloading, but must be parked in the car park provided and are not allowed on the grass at any time. One car is included in the price of your holiday. Extra cars will be charged at £6 per day due to limited availability of car parking space.
- The Holiday Homes and Cottage are available from 4.00pm on the day of arrival and must be vacated by 10.00am on the date of departure.
- Whilst every precaution is taken to ensure that the Holiday Home/Cottage is in good order, no liability can be accepted for any accident to individuals or loss of property.

### Tourers, Motorhomes and Tents

- · Awnings must have breathable ground sheets only.
- Please note: if intended arrival is after 6.00pm, notice must be given in advance or pitch will be re-let.
- All new arrivals and visitors must check in at reception before going on site.
- Only one car per pitch is allowed on site. Additional cars must go in the car park or a charge will be made – see tariff for details.
- All visitors' cars must be in the car park or £10 will be charged. Visitors will be charged £4 per person per day for use of facilities.
- Your pitch fee covers you from 1.00pm on arrival day to 11.00am on departure. All pitches must be vacated by 11.00am or 1/2 day will be charged
- Dirty water, etc, must be deposited at the proper disposal points and not thrown on the site or hedges. BBQ remains (ashes etc.) should be allowed to cool then wrapped and placed in the bins provided.
- Cars must be placed at the side of the caravans/tents and at all times an unrestricted gap of 20 feet must be maintained between vans/tents for personal enjoyment and compliance with fire regulations. Due to fire regulations, absolutely no pup tents or gazebos are allowed on the Touring Field. Gazebos are permitted on the Camping Field – priced as awnings.

### Little Kings Holiday Park,

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